



Senator Stephen Parry

Deputy President of the Senate
Liberal, Tasmania

MEDIA RELEASE

Student Disadvantaged because of lack of Telstra Investment in Tasmania

Senator Stephen Parry has been approached by a number of constituents in Tasmania relating to the shortage of ADSL internet service across the state.

In the most recent case, Senator Parry has been contacted by a year 11 Legana student who has just received a laptop for Christmas to find that she cannot access ADSL internet service at home as 'all the ports are full'.

The student was advised by Telstra that she will have to wait for a port to become available, however Telstra also advised her that they are not keeping records of those clients that are waiting for access to the service.

Senator Parry has spoken to Telstra management in Tasmania with the view of expediting a solution to this problem. "I find it very hard to accept Telstra's lack of investment in Tasmania which is denying residents what many consider a basic service, but I find it incomprehensible that they are then not even bothering to manage the situation to ensure a satisfactory outcome for clients affected by the shortage," Senator Parry said.

Senator Parry is asking any other residents who have been refused ADSL service because of unavailability of ports, or space, to contact this office. "If Telstra cannot maintain a list, then I will," Senator Parry said.

Senator Parry's office can be contacted on 6334 1755 or toll free 1300 760 788, or by writing to Senator Parry at 33 George Street, Launceston, 7250.

Wednesday 4th January 2012
Ends
